**TEST CHARTER**

# CHARTER

Check the usability issues in petstore

Start: 11:30 AM, 30-04-2025

Tester: Jayaaksharaa M S

**#AREAS**   
OS | Windows 10   
Browser | Chrome (v123)   
Menu | Registration ,Login, Product Search, Cart, Checkout   
Strategy | Function Testing   
Strategy | Exploratory Testing

# TASK BREAKDOWN

|  |  |
| --- | --- |
| **Category** | **Time (%)** |
| Session Setup | 10 |
| Test Design and Execution | 65 |
| Bug Investigation & Reporting | 25 |

Charter vs Opportunity: 90 / 10

Duration: short

# DATA FILES

dummy\_user\_accounts.csv

test\_product\_list.csv

# TEST NOTES

Explored Modules: Registration, Login, Product Search, Add to Cart, Checkout

**Registration & Login:**

- Verified required fields and password rules.

- Tested with existing usernames — no error shown.

- Incorrect login shows no feedback.

- Logout doesn't fully clear session (back button restores session).

**Product Search:**

- Searched with valid, invalid, partial, and special character terms.

- Some valid searches return no or unrelated results.

**Add to Cart:**

- Added multiple products and quantities.

- Cart total doesn’t always update in real-time.

- Sometimes items stay in cart after logout.

**Checkout:**

- Submitted with valid and invalid details.

- Forms accept blank required fields (e.g., address).

- No ZIP code validation.

**Risks:**

- Cart inconsistencies when updating items.

- Poor feedback on login and form errors.

- Incomplete validation during checkout and registration.

- Session handling issues post logout.

# BUGS

|  |  |
| --- | --- |
| **Bug ID** | **Description** |
| BUG 2001 | Product search gives no result for partial or special character keywords. |
| BUG 2002 | Cart total doesn’t refresh until manual page reload after removing items. |
| BUG 2003 | Checkout form submits even with empty required fields. |
| BUG 2004 | No error message when registering with an already used username. |

# ISSUES

|  |  |
| --- | --- |
| **Issue ID** | **Description** |
| ISSUE 1 | Login page gives no feedback for wrong credentials. |
| ISSUE 2 | Using browser back after logout restores previous session. |
| ISSUE 3 | No ZIP code validation in the checkout form. |